## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No	o.:	10/675,719	)	Confirmation No.:	6343
Applicar	nt:	ROUSH et al.	)	TC/A.U.	2643
Filed:		September 29, 2003	)	Examiner:	OKORONKWO
Docket 1	No.:	4366-135	)		
I (	USING VOICE OVER IP OR INSTANT MESSAGING TO CONNECT TO CUSTOMER PRODUCTS		)		

## AMENDMENT AFTER FINAL

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Applicants submit this Amendment After Final to address the final Office Action having a mailing date of April 11, 2008. Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

Amendments to the Claims are shown in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 12 of this paper.